

BARWON COAST COMMITTEE OF MANAGEMENT

C/- Post Office Barwon Heads 3227

Web : www.barwoncoast.com.au



RIVERVIEW FAMILY CARAVAN PARK

Barwon Heads Road, Ocean Grove 3226

Ph: **(03) 5256 1600** Mobile: **0417 340175**

Fax: (03) 5256 2162

Email: riverview@barwoncoast.com.au

PARK RULES AND CONDITIONS

The Park Rules complement the Crown Land (Reserves) Act 1978, Crown Land (Reserves) Regulations 1997 and the Residential Tenancies (Caravan Parks and Movable Dwellings Registration & Standards) Regulations 1999.

Occupancy in the Park is conditional upon the occupant complying with the following:

A site occupier must:

- Use the site, the Caravan Park and facilities properly and ensure that their visitors do the same.
- Not do anything in or near the site or Caravan Park which interferes with the privacy and peace and quiet of other occupants of the Caravan Park, or with their proper use and enjoyment of the Park.
- Keep the site clean and tidy.
- **Not erect any structure without the consent of the Caravan Park Manager.**
- Pay the rent, hiring and other charges (including visitors fees) on the due date.
- Abide by the direction of staff or agent of the park in the upholding of Park Rules and Conditions.

THE FOLLOWING PARK RULES ARE TO BE OBSERVED BY OCCUPIERS

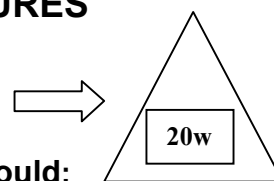
- **Park Security – Security officers and Park staff make regular patrols of the Park. For any assistance telephone security personnel immediately on the phone numbers listed above.**
- **Air Conditioners & Heaters** – Must be turned off when not in dwelling.
- **Alcohol** may be consumed on your site but not in public areas including playgrounds within the Park.
- **Amenities** – Children under 6yrs of age must be accompanied by an adult to amenities & kitchen.
 - Cleaning of fish, dishwashing, and smoking in amenities and kitchen is prohibited.
 - No washing of wetsuits in showers permitted. Please use outside showers to rinse off.
 - Amenity blocks are closed when cleaning in progress. Laundries will be locked at night.
- **Application** – Customers who wish to re-book accommodation or a site for any period during the year including the peak season are required to lodge the applicable holding deposit prior to departure. **Allocation of any particular site is not guaranteed and no site deferrals will be allowed.** Please refer to the fee schedule sheet for further conditions.
- **Ball Games** – Football, cricket and other ball games should be played in open space areas and not near cabins, sites, BBQ areas or amenities blocks where damage may occur and other site occupier's enjoyment may be affected.
- **Behaviour** – **All site occupiers have a right to the peaceful and quiet enjoyment of their site.** Excessive noise, unruly behaviour or bad language will not be tolerated at any time. "Noise" is defined as *anything audible* from an adjoining site. Noise is required to cease by 11pm. Park quiet time 11pm-7am. Site occupiers in breach of this condition will be evicted immediately. No refunds.
- **Bicycles**, roller blades, skateboards, scooters and like may be used during daylight hours only. Park entry, exit and amenities areas are to be kept clear at all times. **Bicycle helmets must be worn.**
- **Boats, Jet-skis, PWC's & like watercraft** – Cleaning of boats on site is prohibited. Please clean your boat at the car wash. (Wallington Rd, Ocean Grove – near boat ramp)
PWC's are not to be launched or landed on Barwon River beaches.
SPEED LIMIT 5 KNOTS IN RIVER
- **Caravans** – **All vans must be sited with drawbar facing the road. Caravans must be in a presentable condition when brought into the park ie cleaned prior to arrival.**
- **Carpet** – **No external carpet permitted. Approved grass friendly annexe matting or shade cloth only to be used on site.**
- **Clothes lines** – Clothes lines are not permitted to be attached to or supported by trees.

- **Dogs and Cats** – Site occupiers or their visitors are not permitted to bring domestic animals into the caravan park. (Guide dogs allowed).
- **Electricity** – Electricity connection leads must be of a rating of 15 AMPS.
 - **Unoccupied vans/tents must be disconnected from electricity and water supplies.**
 - **All leads and hoses must be rolled up and stored in caravan / tent.**
- **Emergency Assembly Areas** –
 - Riverview** - Open space at north end of the park or BBQ area at the south end.
 - Riverside (6 weeks peak)** – Walk to nearest assembly point at 18W in the centre or 20W at the South end or 21W at the north end of the reserve.
- **Fences** - Permanent fences, other barriers or wind-breaks are not permitted. An approved temporary fence may be allowed at management’s discretion, **but must be removed when the site is unoccupied.** Fencing specifications are available at the office.
- **Firearms** – Guns, rifles, longbows, crossbows, spear guns or other weaponry, poisons, traps and snares are not permitted within the Park or Reserve area
- **Fires** – Solid fuel fires including heat beads and weber type units are not permitted at any time in the Park or Reserve areas. Portable gas BBQ’s and cook tops are permitted. Be aware of safety clearances and requirements.
- **Fire Bans** - *In accordance with C.F.A. Regulations, the use of portable gas BBQ’s & appliances such as gas cooktops, lights, fridges is not permitted on days of total fire bans in the Park or Reserve areas, includes caravans, annexes, tents or in the open.*
- **Fireworks** – Fireworks are not permitted within Park or Reserve area.
- **Garbage, Recycling & Hard Rubbish** - bins are located in the Park & Reserve for disposal of Park garbage and recycle materials.
 - Management encourages recycling of bottles, containers, cardboard and paper.
 - Campers are requested to wrap and tie garbage before placing in park bins.
 - **No hard rubbish** i.e. mattresses, fridges, furniture, carpet, pallets, etc. to be left in Parks or Reserve. You brought it in, please take it out.
- **Gazebos, awnings** and like structures may only be erected **with consent of Management during Peak Season** when the site is occupied, providing sufficient space is reserved for car park. Gazebos, etc. must be **fully disassembled, including poles & removed when the site is unoccupied.** Park staff may remove any structure that does not comply. No responsibility taken by Management for any damage caused in the removal.
- **Generators** – Use of generators is prohibited
- **Hazardous items** – At no time may flammable liquids be stored in or on your site. To avoid underground electricity and water services, pegs/stakes may be driven into the ground to a depth not more than 400 mm.
- **Insurance** – All site holders to have insurance cover including Public Liability.
 - Park management accepts no responsibility for camper’s property at any time.
 - All caravans should be fitted with a smoke alarm and fire extinguisher.
- **Messages/Mail** – Messages for campers will be placed on notice board at Park Office. Emergency messages may be delivered to site occupiers. Mail may be collected at Park Office.
- **Non-compliance with Park Rules and conditions** may result in cancellation of your site booking and forfeiture of all fees.
- **Park identification stickers** – caravan / tent / car stickers must be displayed in an obvious position.
- **Playgrounds** are provided for younger children and may be used during daylight hours only. Use of playgrounds is at users own risk. No ball games are permitted within these areas. Smoking is not permitted within 10mts of playgrounds.
- **Property Storage** – Patrons are advised to ensure their property and valuables are stored securely at all times.
 - No excess property to be stored under van or annexe. Park Management accepts no responsibility for patron’s property.
- **Residential** use is not permitted. Occupancy is restricted to a maximum of 50 consecutive days.

- **Site occupancy – Courtesy** - When moving throughout the park, patrons should at all times respect the privacy of others. Access through occupied sites is restricted to campers occupying that site.
- **Site occupancy – Management** reserves the right to restrict the number of persons and vehicles on any site or in any area of the Park. The basis of site hire is 2 adults and their dependant children under 18 years of age and one car only.
- **Site Responsibility** – The registered site holder is responsible at all times for all persons associated with his or her site. Children under 18 years of age are not to be delegated responsibility for any site. Minors must be accompanied by a parent or legal guardian.
- **Speed Limits**– Vehicles, bicycles, skateboards, roller blades, scooters and like must not exceed 5kph within Park boundaries.
- **Subletting is prohibited.** No occupant may make a charge to any other person for the right to occupy the site. Site rentals are not transferable
- **Tents – No additional tents or like structures allowed on caravan sites.** The site must not be occupied by any more persons than there are beds in the dwelling. i.e. visitors to a site may NOT erect a tent in addition to the principal occupants dwelling.
- **Underground Services** – Pegs or stakes may be driven into the ground to a depth not more than 400mm to avoid underground electricity and water services.
- **Vegetation – Pruning or removal of trees or shrubs within the Park or Reserve is prohibited.**
- **Vehicle Parking** – All vehicles within Park boundaries must be registered to a site. Only one vehicle may be parked at a site. Second vehicle and visitors vehicles are to use parking areas provided. **Vehicles** must be registered to the site and an identification sticker displayed on windscreen.
- **Visitors - notification** – Where the site is to be occupied by persons other than the registered site holders, the Park must be advised in advance
 - Visitors may only occupy accommodation or a site if within the permitted capacity. They must register at the office and pay the respective fee upon arrival. Visitors arriving late may register by placing names and site number in return key slot at main office.
 - A visitor to site/cabin is generally defined as staying one or two nights only. For longer stays, intended visitors must apply for their own site/cabin.
 - Visitors to a site may NOT erect a tent in addition to the principal occupants dwelling.
 - **Unregistered occupants / visitors will be charged penalty rates or evicted from the Park.**
- **Water usage – Adhere to any water restrictions.** When water restrictions apply, notices are displayed within the amenity blocks and the park office. Sprinklers or fixed irrigation systems are not allowed at any time. **Hand held** hose with trigger gun only may be used. Grey water can be applied to vegetation. Taps must be turned off & hoses disconnected when site vacated.

EMERGENCY EVACUATION PROCEDURES

If you are on the beach your knowledge of the number of the nearest emergency sign will assist in any reported emergency.



When officially advised that an EMERGENCY exists you should:

- **Gather your family**
- **Turn off power and gas to your site if safe to do so**
- **Secure your valuables**
- **Walk to the nearest assembly**
 - RIVERVIEW** – open space area north end of park or BBQ area south end of park
 - RIVERSIDE** – 18W in centre, 20W south end, 21W north end of reserve
- **Wait for instructions from Emergency Services**

IN A LIFE THREATENING EMERGENCY DIAL 000 for fire, police and ambulance anytime day or night for 24 hour service and notify Park Management or Security Staff by phoning **5256 1600 or 0417 340175**